



November 5, 2009

Via Electronic Filing

Mr. Charles Terreni, Chief Clerk/Administrator South Carolina Public Service Commission Synergy Business Park 101 Executive Center Drive Columbia, South Carolina 29210

Re:

DeltaCom, Inc.

Promotional Filings – 1, 2, 3 Free Promotion

Dear Mr. Terreni:

I am filing this letter with the Commission to introduce DeltaCom, Inc.'s 1, 2, 3 Free Promotion. This promotion will be available from November 9, 2009, through December 31, 2009.

Under the 1, 2, 3 Free Promotion, new customers that select IP Complete PRI, Simplici-T Plus, Simplici-T 3.0, Simplici-T 3.0 PRI, Simpli-Business T v.3, Simpli-Business PRI v.3, IVP, DVP, and Business Allegiance products are provided a one-time credit on their first month's bill. The 1, 2, 3 Free Promotion applies to billed monthly recurring charges for the base product package in addition to any additional lines/channels and product elements. Taxes, surcharges, non-recurring charges, and usage-based charges are excluded. The one-time credit will equal one month's MRCs for a 1-year term, two month's MRCs for a 2-year term, and three month's MRCs for a 3-year term. Customers signing a term greater than 3 years will receive a one-time credit equal to three month's MRCs.

In addition to the discontinuance charge, Customers will be responsible for reimbursement of the free month(s) of service should the customer discontinue service prior to the expiration of the term.

Should you have any questions or need additional information, please contact me at 256-382-3943.

Sincerely,

Heather Gibbs

Hortley Gibbs

Regulatory Manager